COMMUNITY RESOURCE DIRECTORY

Donald W. Reynolds Library
300 Library Hill
Mountain Home, Arkansas 72653

This directory contains contact information for several local and regional organizations that provide support services to individuals and families in need. Help is available from organizations that specialize in the listed categories of community support.

EMERGENCY SERVICES

- Law Enforcement and Ambulance: 9-1-1
- Poison Control: 1-800-222-1222
- Women’s Shelter: 870-424-7233
- Ozark Rape Crisis Center: 1-870-741-4141
- Emotional Crisis / Suicide: 1-888-274-7472
- Child Abuse Hotline: 1-800-482-5964
- Baxter County Sheriff: 870-425-7000
- Mountain Home Police: 870-425-6336
- Arkansas State Police: 1-870-741-3455

ALPHABETICAL INDEX OF RESOURCES

Page 1
CHILDREN & FAMILY SERVICES

Page 9
EDUCATIONAL RESOURCES

Page 11
EMPLOYMENT

Page 13
FOOD, CLOTHING, HOUSING

Page 19
HEALTH / SUBSTANCE ABUSE

Page 23
LEGAL ASSISTANCE

Page 24
PERSONAL / FAMILY COUNSELING

Page 27
PROTECTION / SHELTER

Page 33
SOCIAL SECURITY

Page 34
TRANSPORTATION

Page 35
VETERAN’S RESOURCES

Page 36

The content of this directory is provided for informational purposes only, and with the understanding that the Library is not making recommendations regarding the sources or services described herein.
Access Arkansas (Arkansas Department of Human Services)

Phone: 501-682-1001
Web address: https://access.arkansas.gov/
Categories:
  - Aging and Adult Services
  - Child Care and Early Childhood Education
  - Developmental Disabilities Services
  - Services for the Blind

Description of the organization’s service(s):
  - Alternatives for Adults with Physical Disabilities - Caregiver assistance for adults with physical disabilities
  - Elder Choices - In-home and community based care for the elderly – Independent Choices - Assistance with personal care for adults
  - Living Choices - Assisted Living - A Medicaid program that allows you to live in a licensed Level II Assisted Living Facility
  - ARKids First (A & B) - Children's Health Insurance
  - Former Foster Care Health Coverage for Adults - Coverage for adults up to age 26 who aged out of Foster Care in Arkansas
  - Health Care Independence Program - Health Care Coverage for Adults 19-64
  - Medicare Savings Assistance with premiums - Provides help with paying Medicare Part B premiums
  - Pregnant Women Health Coverage - Coverage to women age 19 and up who are pregnant at application
  - Refugee Resettlement - Provides services to refugee families
  - Supplemental Nutrition Assistance Program (SNAP) - Assistance buying food
  - Transitional Employment Assistance (TEA) - provides case management services to assist families with children under 18 years old with finding employment
  - Alternative Community Service Waiver - Services for People with Developmental Disabilities
  - First Connections Early Intervention Program - Services for children birth to 3 years old with a developmental delay or diagnosed medical condition
  - Title V Children with Special Health Care Needs - Assist with expenses for children with chronic medical conditions
  - Older Blind Services - Independent living services for older persons who are blind or visually impaired
Vocational Rehabilitation - Job related services for blind or severely visually impaired individuals

Baxter County Department of Human Services (includes Division of Children and Family Services)

Phone: 870-425-6011
Child Abuse Hotline: Toll free phone: 1-800-482-5964
Fax: 870-424-5186

Physical address: 204 Bucher Drive, Mountain Home, AR
Mailing address: P.O. Box 408
Web address: http://humanservices.arkansas.gov/Pages/default.aspx

Categories:
- Child/Youth Abuse
- Child/Youth Care
- Child/Youth Health
- Domestic Violence
- Adult Independent Living
- Elderly Care
- Employment/Training
- Food/Clothing
- Handicap/Special Needs
- Income Support
- Medical/Dental
- Mental Health
- Protection
- Utility/Fuel Assistance

Description of the organization’s service(s):
The following are some of the services provided by the Department of Human Services. Adult Protective Services receives reports of suspected abuse/neglect and exploitation (1-800-482-8049). Elder Choices offers adult day care, chore and homemaker services, home delivered meals and more to persons 65 years of age or older. Additional services include Long-Term Care Ombudsman Program, Division of Services for the Blind, Division of Children and Family Services, ARKids First, Division of Developmental Disabilities Services, Division of Medical Services, Division of Mental Health Services, and Division of Youth Services. Foster Care Protective Services Child Abuse Investigations Baxter and Marion County's Department of Human Services Division of Children and Family Services investigates child abuse and neglect reports, works with foster care and protective services cases and provides foster care homes for children in state custody. DCFS staff is available after hours for emergencies by contacting the Baxter County Sheriff's office at 870-425-7551,
Mountain Home Police department at 870-425-6336 or Marion County Sheriff’s department at 870-449-4236 or the Child Abuse Hotline at 1-800-482-5964.

Baxter County Health Unit

Phone: 870-425-3072 / 870-425-2545
Fax: 870-424-6646 / 870-508-6870
Physical address: 206 Bucher Drive, Mountain Home, AR
Mailing address: P.O. Box 408
Services:
- Community Services
- Communicable Disease Investigation and Intervention
- Hometown Health Improvement
- Voter Registration
- Environmental Health
- Food Protection
- General Sanitation
- Private Well Water Sampling
- Rabies
- Septic Tanks
- Swimming Pools
- West-Nile Virus Surveillance
- Family Planning
- Pregnancy Testing
- Presumptive Eligibility
- Sterilization
- HIV/Sexually Transmitted Diseases
- Counseling, testing and treatment
- Immunizations
- Adolescent 7-18 years
- Adult Vaccines age 19 and up
- Children: 0-6
- In-Home Services
- Elder Choices
- Home Health
- Hospice
- Maternal and Infant Services
- Maternity
- Breastfeeding
- Maternity Medicaid enrollment assistance
- Prenatal Care
- Public Health Preparedness
- Public Health Preparedness
TB Program
Preventative Treatment
Testing
Treatment
Vital Records
Birth Certificates
Death Certificates
WIC
Nutrition
Peer Counseling /Breast pumps
Women’s Health
BreastCare

**Baxter County Juvenile Services – Alternative School**

**Phone: 870-425-7970**
Physical address: 312 Bomber Boulevard, Mountain Home, AR
Categories:
- Family resource center
- Mentoring
- Family Counseling
- Temporary Host Homing
- Family Oriented Program

**Child Abuse Hotline**

**Phone: 1-800-482-5964**

**Child Support**

**Phone: 501-682-8398 501-371-5349**
**Toll free phone: 1-877-731-3071**
Web address: [www.dfa.arkansas.gov](http://www.dfa.arkansas.gov)
Categories:
- Child/Youth Care
- Income Support
Description of the organization’s service(s):
Serving Boone, Baxter, Marion, Newton counties
Dayspring Behavioral Health Services

Phone: 870-425-8642
Physical address: 319 W 6th, Mountain Home, AR
Description of the organization’s service(s):
   Behavioral health therapies for youth.

Department of Human Services - Marion County

Phone: 870-449-4058
Categories:
   Adult Independent Living
   Child/Youth Abuse
   Child/Youth Care
   Elderly Care
   Mental Health

Kindness, Inc.

Phone: 870-425-6475
Toll free phone: 1-877-543-2871
Physical address: 942 Coley Drive, Mountain Home, AR
Categories:
   Adult Independent Living
Description of the organization’s service(s):
   Our trained volunteers provide transportation to medical and other appointments, grocery shopping assistance, respite for primary care givers, minor home repairs, installation of safety bars and wheelchair ramps, reassurance calls, friendly visitation and other non-medical but essential services. All of our services are free to qualifying residents regardless of age, income, race or religion.

L. C. Sammons Youth Center of Mountain Home

Phone: 870-424-7275
Physical address: 1101 Spring Street, Mountain Home, AR
Categories:
   Healthy recreational activities.
Ozark Family Ministries

Phone: 870-425-7500 / 870-424-7500
E-mail address: ofm@mtnhome.com
Physical address: 911 S. Baker Street and 326 E. 7th, Mountain Home, AR
Cost of services: Agreed upon contribution expected per visit
Categories:
- Child/Youth Abuse
- Child/Youth Health
- Domestic Violence
- Education
- Mental Health
- Spiritual Support
- Substance Abuse
Description of the organization’s service(s):
Ozark Family Ministries offers marriage counseling designed to meet the needs of each individual couple, whether it’s pre-marital counseling for those contemplating marriage, counseling for those in good marriages who want to strengthen the bond even more, or counseling for marriages in danger of failing. We want to help families create a home that is an island of safety where relationship needs are met. OFM offers counseling to adolescents that are faced with many different issues: Parent-teen relationships, depression, stress, eating disorders, addictions, adolescent sexuality, divorce and broken families, and emotional difficulties as evidenced by rage, guilt, and anxiety. Children's counseling needs are very unique and require a careful approach. OFM is dedicated to helping these hurting children and their families through play therapy, family counseling, and parenting seminars. Other subjects dealt with at OFM are sexual disorders in married couples, child sexual abuse, sexual addictions, grief and loss counseling, and anxiety disorders and depression. After hours services are available as needed for emergencies or other scheduled needs.

Ozark Opportunities, Inc.

Phone: 870-425-5118
Web address: www.ozarkopp.org/index.cfm
Mailing address: 213 E. 6th Street, Mountain Home, AR
Hours of operation: Open Monday only. All applicants must call in on the prior WEDNESDAY between 8 and 11AM to schedule an appointment time for the following Monday.
Categories:
- Children & Family Services
Food Assistance
Family Counseling

Description of the organization’s service(s):
Assist low-income families to stabilize their situation and help them to achieve greater economic self-sufficiency through a variety of programs. SUCCESS is a family-development program that promotes self-reliance and a healthy interdependence with the rest of the community. HEAP is a home energy assistance program which allows eligible householders to apply for financial assistance in meeting utility bills. OOI Inc also offers an emergency food assistance program and a home weatherization assistance program. OOI Inc provides slots to low-income children in the Head Start Program.

Pregnancy Resource Center of Mountain Home

Phone: 870-424-4673
Web address: www.mountainhomepregnancy.com
Physical address: 312 E. 3rd Street, Mountain Home, AR
Cost of services: No Charge
Categories:
  Child/Youth Care
  Child/Youth Health
  Education
  Health
  Women's Health

Description of the organization’s service(s):
Free pregnancy testing. Information about fetal development, pregnancy, labor and baby care is available. Help in connecting you with useful resources offered in the community. ‘Earn While You Learn Program’ - watch videos on fetal development, pregnancy, labor and basic baby care. After each appointment, you will be able to visit our Great Expectations Thrift Shop to pick out baby items. We offer friendship and support to meet your emotional, spiritual and relational needs. At the pregnancy Resource center, our mission is to empower women and their partners to explore positive alternatives to abortion. We share Christ's saving love and forgiveness as we strive to meet the spiritual, physical and emotional needs of our clients. After hours services are by appointment.
Twin Lakes Shrine Club

Phone: **870-424-6131**
Physical address: 3598 Highway 5 N., Mountain Home, AR
Mailing address: PO Box 1330
Cost of services: No charge
Categories:
  - Child/Youth Care
  - Child/Youth Health
  - Handicap/Special Needs
  - Health
  - Medical/Dental
Description of the organization’s service(s):
  - The Twin Lakes Shrine Club assists with applications to Shriners Hospitals.
Educational Resources

AARP Driver Safety Program

Phone: 870-508-3880
Physical address: Mruk Family Education Center on Aging, 624 Hospital Drive, Mountain Home, AR
Description of the organization’s service(s):
  Meets at the MFECOA the first Monday of each month, 9 a.m. – 1 p.m.
  Participants receive a certificate enabling them for a discount on their auto insurance. Cost is $12 for AARP members and $14 for non-members.

ASUMH Mountain Home Adult Education Center

Phone: 870-425-7974
Fax: 870-424-3646
Physical address: 1322 Bradley Dr, Mountain Home, AR
GED Testing
Adult Ed hours: 8:00 - 3:00 Mon - Thu
The Baxter County Adult Education Center helps adult students prepare for, and take, the GED® 2014 examination, offers general education development, English as a second language and job skill enhancement.

Baxter County Juvenile Services – Alternative School

Phone: 870-425-3840
Physical address: 312 Bomber Boulevard, Mountain Home, AR
Categories:
  Mentoring / GED prep / Parenting classes
  Family Counseling
  Temporary Host Homing
  Family Oriented Programs
Baxter County Library

Phone: 870-580-0987  
Web address: www.baxlib.org  
Physical address: 300 Library Hill, Mountain Home, AR  
Categories: Education  
Description of the organization’s service(s):  
The Donald W. Reynolds Library serving Baxter County provides public access to numerous educational resources. Library patrons may take advantage of printed materials, on-site educational and training opportunities, and a wide variety of on-line learning resources. The Library provides computer access to the Learning Express database of educational material and practice tests, exercises, skill-building courses, eBooks, including GED® 2014 test preparation resources.

Single Parent Scholarships

Phone: 870-508-6203  
Web address: aspsf.org//county_baxter.html  
Scholarship money for single parents pursuing higher education or vocational training.

Twin Lakes Literacy Council

Phone: 870-425-7323 (425-READ)  
Web address: twinlakesliteracycouncil.org  
E-mail address: twinlakeslc@yahoo.com  
Physical address: 1318 Bradley Drive, Suite #14, Mountain Home, AR  
Mailing address: 1318 Bradley Drive, #14  
Cost of services: No charge  
Categories: Education  
Description of the organization’s service(s):  
Twin Lakes Literacy Council provides free tutoring to adults and children in Baxter County. Students can improve their reading, math, English or computer skills. Lessons are free with a schedule arranged by the tutor and student. Twin Lakes Literacy Council provides books and tutor training. Volunteer tutors are always needed! You don't have to be a teacher to be able to help and encourage a child or adult who needs you. Friday's-schedule by appointments; closed for lunch noon-1:00 pm.
Employment

Access Arkansas

Phone: 1-800-482-8988
Web address: https://access.arkansas.gov/Intro.aspx
Description of the organization’s service(s):
  Transitional Employment Assistance (TEA) - provides case management services to assist families with children under 18 years old with finding employment.

A.I.D. Temporary Services Inc.

Phone: 870-425-2272
Physical address: 1219 Commerce Dr. Mountain Home, AR
Description of the organization’s service(s):
  Provides temporary employment opportunities for qualified applicants.

Arkansas Workforce Center

Phone: 870-425-2386
Fax: 870-424-6056
Web address: www.dws.arkansas.gov
Physical address: 1058 Highland Circle #20 Mountain Home, AR
Mailing address: P.O. Box 1945
Cost of services: No Charge
Description of the organization’s service(s):
  The Department of Workforce Services mission is to enable the Arkansas workforce to compete in the global economy by linking a comprehensive array of services for employees and job seekers. Services include career counseling; academic advising and assistance with college admission and financial aid forms; employment assistance for people over age 55 years or older; job training for ages 16-24; assessment, counseling, and training for people with disabilities, services for the blind; job placement; veterans employment services; unemployment insurance benefits services; job placement assistance for TEA recipients; Workforce Investment Act (WIA) Title I Program (core and intensive services offered); transportation services; labor market information; and information and referrals to other human services providers.
Goodwill Industries

Phone: 870-508-0040
Physical address: 759 Hwy 62 East #102, Mountain Home, AR
Description of the organization’s service(s):
   Provides free computer and internet access, computer training and support for job searches and resume building.
**Food, Clothing, Housing**

**Angel Food Ministries**

**Phone:** 870-425-8560 / 870-425-3560  
Physical address: Emmanuel Church 3461 County Road 5, Mountain Home, AR and St. Andrew Episcopal Church 511 Coley Dr, Mountain Home, AR  
Description of the organization’s service(s):  
   Provides low cost monthly food packages.

**A.P.P.L.E.S Thrift Shop**

**Phone:** 870-424-0499  
Physical address: 1150 Hwy 62 S.W., Mountain Home, AR  
Description of the organization’s service(s):  
   Thrifty shopping for clothing and other items.

**Area Agency on Aging**

**Phone:** 870-425-9811 / toll free 1-888-286-3620  
Physical address: 1101-3 Spring Street, Mountain Home, AR

**Bargain Box Thrift Shop**

**Phone:** 870-425-3753  
Physical address: 501 Coley Drive, Mountain Home, AR  
Description of the organization’s service(s):  
   Thrifty shopping for clothing and other items.

**Baxter House Adult Center**

**Phone:** 870-425-7585  
Physical address: 1101-3 Spring Street, Mountain Home, AR  
   Adult Day Care

**Bread of Life Kitchen**

**Phone:** 870-425-6916  
Physical address: Word of Life Church, 310 S Main St, Mountain Home, AR  
Description of the organization’s service(s):  
   Free hot meal served each Wednesday 3:00pm to 5:30pm
Food Bank of North Central Arkansas

Phone: 870-499-7565  
Fax: 870-499-3500  
Web address: www.Foodbanknca.org  
E-mail address: directorfbnca@centurytel.net  
Physical address: 14215 Hwy 5 South, Norfork, AR  
Description of the organization’s service(s):  
The Food Bank of North Central Arkansas serves as a central distribution warehouse providing emergency food relief through a network of over 80 partner hunger relief organizations across nine counties of north central Arkansas. Our mission of Building Bridges from Hunger to Hope includes an education element providing Cooking Matters, Cooking Matters at the Store, and Getting Ahead in a Just Getting by World classes. FBNCA maintains a food pantry (Tue and Wed 9:30AM to 12:00PM) in Norfork as an element of the Norfork Community Care Program.

Food Stamps (Baxter County Department of Human Services (includes Division of Children and Family Services))

Phone: 870-425-6011  
Physical address: 204 Bucher Dr, Mountain Home, AR  
Description of the organization’s services:  
Refer to complete listing on page 1.

Marion County Senior Center

Phone: 870-453-8488  
Fax: 870-453-8481  
E-mail address: mcsac@flippinweb.com  
Physical address: 5966 Hwy 202 East, Flippin, AR  
Mailing address: PO Box 728  
Cost of services: Medicaid may provide some assistance  
Categories:  
- Elderly Care  
- Food/Clothing  
- Recreation (free resources)  
- Transportation Aid
**Mountain Home Food Basket**

**Phone:** 870-425-6902  
Physical address: 1341 East Side Center Court, Mountain Home, AR  
Mailing address: Same  
Cost of services: No charge  
Geographic area served: Mountain Home / Baxter County  
Categories:  
  - Food/Clothing  
Description of the organization’s service(s):  
  We are an all-volunteer nonprofit organization supported by food and cash donations. All cash donations are used to purchase food or pay expenses directly related to the securing or the storing of food. Food is distributed to those in need free of charge. We are supported entirely by community donations. There is a notice on the door with phone numbers to call for after-hours emergency service.

**Ozark Community Home Thrift / Resale Shop**

**Phone:** 870-424-4410  
Physical address: 122 Dodd Street, Mountain Home, AR  
Description of the organization’s service(s):  
  Thrifty shopping for clothing and other items.

**Project Love Thrift Shop**

**Phone:** 870-425-6080  
Physical address: 305 Main Street, Suite 29, Mountain Home, AR  
Description of the organization’s service(s):  
  Thrifty shopping for clothing and other items.

**Purple Door Thrift Shop (supports Serenity House)**

**Phone:** 870-424-2388  
Physical address: 710 N College St, Mountain Home, AR  
Description of the organization’s service(s):  
  Thrifty shopping for clothing and other items.

**Salvation Army**

**Phone:** 870-424-5708  
**Fax:** 870-424-6940  
Physical address: 121 Hwy 201 North, Mountain Home, AR  
Cost of services: No charge
Categories:
- Food/Clothing
- Housing/Shelter
- Spiritual Support
- Utility/Fuel Assistance

Description of the organization’s service(s):
The social services offered by the Salvation Army include, but are not limited to, utility assistance, food, and clothing. We help with overnight shelter for transients and homeless and refer them to other long term agencies. We help with furniture and household items in fire cases or mothers starting over after domestic violence. Each person is dealt with on a case by case basis and referred to other agencies if we are unable to assist them. Budgeting classes are offered to help families get better control of their expenses. No gas assistance. Spiritual counseling and youth character building programs are available after hours.

St. Peter the Fisherman Family Ministry

Phone: 870-425-2832
Fax: 870-424-5172
E-mail address: stpeters.spcc@centurytel.net
Physical address: 249 Dyer Street, Mountain Home, AR
Mailing address: PO Box 298
Cost of services: Clothing resale shop free to those in need

Categories:
- Food/Clothing
- Housing/Shelter
- Income Support
- Utility/Fuel Assistance

Description of the organization’s service(s):
Clothes closet opens between 10-1 M-F. St. Vincent supplies food; help with electric bills, rent, etc. on Tuesday and Thursday 10-12. Food pantry has same hours as St. Vincent. The Family Ministry runs a clothing resale shop for those in the community. Funds raised are used to help with utilities and rental assistance for those in need in our community. Hours of the resale shop are 9-11 Monday through Friday. Clothing is given at no cost for those in need. The Family Ministry also works with the Baxter County Health Department by providing baby layettes for new mothers.
Van Matre Senior Center

Phone: 870-424-3054
E-mail address: vmsac@centurytel.net
Physical address: 1101 Spring Street, Mountain Home, AR
Cost of services: Donations encouraged
Categories:
  Elderly Care
  Food/Clothing
  Recreation (free resources)
  Transportation Aid
Description of the organization’s service(s):
The Van Matre Senior Center serves as a focal point for senior services in the community. To many seniors, the most important reasons to visit a senior center are the socializing opportunities and the wide variety of things to do. Individuals age 60 or over (and their spouses regardless of age) can socialize with old friends or meet new friends, eat with others, participate in a wide variety of activities, and if interested, volunteer to help the senior center provide services to meet the needs of senior adults. Senior services available include various activities such as arts and crafts, table and other games, music, exercise classes, educational programs, counseling, information and assistance, and outreach programs designed to provide a means of increasing social contact among older persons. Hot, nutritious meals are served daily, and meals are delivered to the homes of frail or disabled persons who are unable to go to the senior center and who cannot prepare nutritious meals for themselves. Persons are transported in groups or individually as the need arises to the senior center, recreational and educational activities, medical facilities, Social Service and Social Security offices and for shopping needs. Staff members assist seniors in receiving benefits to which they are eligible by providing information regarding available programs and services. Medicare does not provide funding, but Medicaid may provide some assistance. Suggested donation levels have been established to help offset the cost of providing services. These donations stay at the senior center and are used to meet the budget needs of that particular program.

Willowbrook Senior Complex

Phone: 870-425-6433 / 870-741-1144 / 1- 800-432-9721
Physical address: 1210 Willowbrook Road, Mountain Home, AR
Willowbrook is a housing development with twenty-six apartments in Mountain Home, Arkansas, for low-income seniors.
Yellow House Thrift Shop

Phone: 870-425-4455
E-mail address: yellowhouse@centurylink.net
Physical address: # 19 E. 6th Street, Mountain Home, AR
Mailing address: P.O. Box 1230
Cost of services: Varies
Categories:
  - Adult Independent Living
  - Food/Clothing
  - Housing/Shelter
  - Recreation (free resources)

Description of the organization’s service(s):
The Yellow House Thrift Shop provides a unique shopping experience for bargain hunters, collectors, and anyone looking for a great deal. All proceeds from the Yellow House go to support Sparks Gamma House, our area's only transitional shelter for homeless women and children. Besides being a great place for people to shop, The Yellow House Thrift Shop provides Sparks Gamma House residents with clothing and other needed personal items. In addition, it serves as an avenue for our residents to improve social, interpersonal, and job related skills needed for success in employment. The shop helps the women to develop positive work habits, and affords an opportunity for our residents to give back to the community.
Alcoholics Anonymous (Northern Arkansas)

Toll free phone: 1-800-808-8680  
Local phone:  870-421-8423

Al-Anon

Phone: 870-508-4584 / 870-431-8799
For family and friends of alcoholics.

Alateen

Phone: 870-321-9313

Arkansas Crisis Center

Toll free phone: 1-888-CRISIS 2 (1-888-274-7472)
Categories:
  Suicidal impulses  
  Child/Youth Abuse  
  Domestic Violence  
  Mental Health  
  Protection  
  Substance Abuse

Families, Inc. Mountain Home Clinical Office

Phone: 870-425-1041  
Toll free phone: 1- 877-595-8869
Physical address: 700 S. Main Street, Mountain Home, AR
Categories:
  Suicidal impulses  
  Child/Youth Abuse  
  Domestic Violence  
  Mental Health

Description of the organization’s service(s):
The Mountain Home Clinical Office has been open since January 2007. Services provided include mental health paraprofessional intervention, psychological testing, psychiatric evaluation and medication management, screening and assessment, play therapy, school-based services and education and training for mental health providers. Such
services are provided for individuals and groups as well as marital and family counseling for children, adolescents and adults.

Hensley Behavioral Health Center

Phone: 870-508-6400
Toll free phone: 800-485-1744
Fax: 870-424-1609
Web address: www.baxterregional.org
E-mail address: trhea@baxterregional.org
Physical address: Baxter Regional Medical Center, 624 Hospital Drive, Mountain Home, AR
Mailing address: 624 Hospital Drive
Cost of services: Medicare, Private Insurance, Private Payment
Categories:
  Elderly Care
  Health
  Men’s Health
  Mental Health
  Substance Abuse
  Women’s Health

Description of the organization’s service(s):
Baxter Regional Medical Center's Inpatient Psychiatric Program for Older Adults is an acute, short-term program for patients aged 55 years and older in need of a secure, therapeutic environment 24 hours a day. Patients admitted to the inpatient service have an acute primary psychiatric diagnosis and exhibit severe symptoms, which may include one or more of the following: focus on non-specific physical complaints, confusion/disorientation, inability to care for self, depression, suicidal behavior and/or threats, aggressiveness/assault behavior, self-injurious behavior, sleep or eating disturbances, severe agitation, medication complications, psychosis, and obsessive-compulsive issues that interfere with daily living.
The program is designed to quickly return individuals to their optimal levels of functioning outside the hospital through an intensive, structured, physician-supervised program that coordinates seamlessly with your services. The Inpatient Program includes psychiatric and physical assessment, 24-hour nursing and medical support, medical management and education, access to physical and nutritional therapy, individualized treatment planning, diagnostic testing, family education and support, basic life skill enhancement, recreational and/or occupational therapy, placement assistance, and individual and group therapy. Patients receive individualized communications from the treatment team to ensure full coordination of care, as well as a
responsive referral process that is initiated with a single telephone call. A comprehensive medication assessment is given, as well as clinical management of patient comorbid conditions. Treatment involves a team consisting of a psychiatrist, social worker, and psychiatric nurse, 24 hour access, integrated follow-up with your staff to coordinate care as appropriate and in-service sessions to keep your staff current with diagnostic and treatment trends in the behavioral health field.

Mountain Home Christian Clinic

Phone: 870-425-5010
Physical address: 421 West Wade Street, Mountain Home, AR
Description of the organization’s service(s):

The mission of the Mountain Home Christian Clinic is to provide health care and spiritual support to those of our community who for various reasons cannot afford or are not being served by the established system.

Narcotics Anonymous

Toll free phone: 1-800-338-8750

OMART

Phone: 870-435-6300

Ozark Family Ministries

Phone: 870-425-7500 / 870-424-7500
E-mail address: ofm@mtnhome.com
Physical address: 911 S. Baker Street, Mountain Home, AR
Mailing address: PO Box 384
Handicap accessible: Yes
Cost of services: Agreed upon contribution expected per visit
Categories:

Child/Youth Abuse
Child/Youth Health
Domestic Violence
Education
Mental Health
Spiritual Support
Substance Abuse

Description of the organization’s service(s):
Ozark Family Ministries offers marriage counseling designed to meet the needs of each individual couple, whether it's pre-marital counseling for those contemplating marriage, counseling for those in good marriages who want to strengthen the bond even more, or counseling for marriages in danger of failing. We want to help families create a home that is an island of safety where relationship needs are met. OFM offers counseling to adolescents that are faced with many different issues: Parent-teen relationships, depression, stress, eating disorders, addictions, adolescent sexuality, divorce and broken families, and emotional difficulties as evidenced by rage, guilt, and anxiety. Children's counseling needs are very unique and require a careful approach. OFM is dedicated to helping these hurting children and their families through play therapy, family counseling, and parenting seminars. Other subjects dealt with at OFM are sexual disorders in married couples, child sexual abuse, sexual addictions, grief and loss counseling, and anxiety disorders and depression. After hours services are available as needed for emergencies or other scheduled needs.

Schliemann Center for Women’s Health Education

Phone: 870-508-2345
Physical address: 624 Hospital Drive, Mountain Home, AR
Description of the organization’s service(s):
   The Schliemann Center for Women’s Health Education provides services for infants, mothers, wives, daughters, sisters, grandmothers, aunts, nieces and stepmothers, meeting the needs of women throughout life’s various stages.
Legal Assistance

Legal Aid of Arkansas

Phone: 870-972-9224 ext. 5304
Toll free office call: 1-800-967-9224
Toll free HELPLINE phone: 1-800-952-9243
Web address: www.arlegalservices.org
Physical address: 213 W Rush Ave, Harrison, AR
Categories:
  Legal Assistance
Description of the organization’s service(s):
  Legal Aid of Arkansas is a non-profit organization that provides free civil legal services to qualifying Arkansans. More information may be found at our website: www.arlegalservices.org. Call the Help Line to apply for our services.

United States Senator John Boozman

Phone: 870-424-0129
Fax: 870-424-0141
Web address: www.boozman.senate.gov
Physical address: 1001 Highway 62 East Suite 11, Mountain Home, AR
Categories:
  Education
  Employment/Training
  Health
  Housing/Shelter
  Legal Assistance
  Recreation (free resources)
Description of the organization’s service(s):
  Though Senator Boozman cannot override decisions made by a federal agency he can often intervene to answer questions, find solutions, or just cut through red tape. Services offered include: United States Citizenship and Immigration Service (USCIS) Corps of Engineers Department of Education Federal Communications Commission (FCC) Housing and Urban Development (HUD) Internal Revenue Service (IRS) Department of Labor Medicare Military (Active, Reserved, or Retired Office of Personnel Management (OMP) Passport and Visa Services U.S. Postal Service Social Security Administration Department of Treasury-Banking and Mortgages Veterans Administration Contacts: Sarah Hartley 870-424-0129 Hillary Adams 870-424-0129.
Baxter County Juvenile Services – Alternative School

Phone: **870-425-3840**  
Physical address: 312 Bomber Boulevard, Mountain Home, AR  
Categories:  
- Mentoring  
- Family Counseling  
- Temporary Host Homing  
- Family Oriented Programs

Ozark Family Ministries

Phone: **870-425-7500 / 870-424-7500**  
E-mail address: ofm@mtnhome.com  
Physical address: 911 S. Baker Street, Mountain Home, AR  
Mailing address: PO Box 384  
Cost of services: Agreed upon contribution expected per visit  
Categories:  
- Child/Youth Abuse  
- Child/Youth Health  
- Domestic Violence  
- Education  
- Mental Health  
- Spiritual Support  
- Substance Abuse

Description of the organization’s service(s):  
Ozark Family Ministries offers marriage counseling designed to meet the needs of each individual couple, whether it's pre-marital counseling for those contemplating marriage, counseling for those in good marriages who want to strengthen the bond even more, or counseling for marriages in danger of failing. We want to help families create a home that is an island of safety where relationship needs are met. OFM offers counseling to adolescents that are faced with many different issues: Parent-teen relationships, depression, stress, eating disorders, addictions, adolescent sexuality, divorce and broken families, and emotional difficulties as evidenced by rage, guilt, and anxiety. Children's counseling needs are very unique and require a careful approach. OFM is dedicated to helping these hurting children and their families through play therapy, family counseling, and parenting seminars. Other subjects dealt with at OFM are sexual disorders in married couples, child sexual abuse, sexual addictions,
grief and loss counseling, and anxiety disorders and depression. After hours services are available as needed for emergencies or other scheduled needs.

**East Side Baptist Church**

**Phone:** (870) 425-3689  
**Fax:** (870) 425-2616  
**Web address:** [www.ozarkfaith.com/baptist.php](http://www.ozarkfaith.com/baptist.php)  
**E-mail address:** esbc@cox-internet.com  
**Physical address:** 718 E. 9th Street, Mountain Home, AR

**Description of the organization’s service(s):**

DivorceCare - Divorce Recovery Ministry  
DivorceCare is a series of support groups and seminars conducted by people who understand what those who are going through separation and divorce are experiencing. Most importantly, they will learn how to deal with the pain of the past and look forward to rebuilding their life. DivorceCare is Christ-centered but non-denominational (you will not be pressured to become a part of our fellowship), and features biblical teaching for recovering from separation and divorce.  
At DivorceCare, you will become part of a small group of people (support group) who are also experiencing separation and divorce. By interacting with these people, you'll learn there are others who understand what you are feeling and will be able to offer you encouragement.  

**Seminar topics include:**

- What's Happening to Me? The Road to Healing  
- Finding Help Facing Your Anger  
- Facing Your Depression  
- Facing Your Loneliness  
- What Does the Owner's Manual Say?  
- New Relationships  
- Financial Survival  
- Kid Care  
- Forgiveness  
- Reconciliation  
- Moving On, Growing Closer to God  

You may join the group at any time. There is no need to wait until the beginning of the next semester.  
Meetings are held Tuesday evening from 7:00 - 9:00 pm at East Side Baptist Church, 718 East 9th Street, Mountain Home, AR 72653. For more information call **870-425-3689**.

**GriefShare**

**Phone:** 870-449-6410 / 870-449-4750  
**Description of the organization’s service(s):**

Support for those who are grieving the loss of a loved one.
Problem Gambling Help Line

Phone: **1-800-522-4700**

Redeemer Lutheran Church

Phone: **870-425-6071 / 870-508-4374**  
Fax: **870-425-2844**  
E-mail address: redeemer@mtnhome.com  
Physical address: 312 W North St, Mountain Home, AR  
Hours of operation: 8:00 am - 4:30 pm  
Cost of services: Donations  
Description of the organization’s service(s):  
  The *Ozark Center of Hope* handles all clients in need.

Youth Bridge, Inc.

Phone: **870-425-5644**  
Fax: **870-424-2201**  
Web address: www.youthbridge.com  
E-mail address: dthompson@youthbridge.com  
Physical address: 706 S Main St # 1, Mountain Home, AR  
Cost of services: Based on income  
Description of the organization’s service(s):  
  There is a staff member on call 24 hours a day, 7 days a week.  
The vision of Youth Bridge is to create a community which values,  
protects, and empowers its children. Its mission is to help at-risk  
youth and their families build brighter futures by providing an array of  
supportive and empowering services. Youth Bridge, Inc. provides the  
following professional services to youth ages 5-19 and their families:  
Individual, group, and family counseling; mental health assessment,  
diagnosis and evaluation for court-, parent-, or school-referred youth  
to assist in determining appropriate service needs; substance abuse  
counseling; case management; parenting and anger management  
education; host home and emergency shelter. Therapy services are  
now available for young adults through age 25 years. Youth Bridge  
accepts private insurance or offers a pro-rated fee for service based on  
the income of the young adult.
**Protection / Shelter**

**Alpha House**

**Phone:** 870-425-8526 / 870-321-1355  
Web address: [www.alphahouseshelter.org](http://www.alphahouseshelter.org)  
Physical address: 424 E 7th St, Mountain Home, AR  
Description of the organization’s service(s):  
	Men’s homeless shelter

**Arkansas Crisis Center**

**Toll free phone:** 1-888-CRISIS 2 (1-888-274-7472)  
Categories:  
	Suicidal impulses  
	Child/Youth Abuse  
	Domestic Violence  
	Mental Health  
	Protection  
	Substance Abuse

**Arkansas Elder Abuse Hotline**

**Toll free phone:** 1-800-482-8049  
Physical address: 7th and Main, Little Rock, AR  
Cost of services: free  
Categories:  
	Elderly Care  
	Mental Health  
	Protection  
Description of the organization’s service(s):  
	Investigates allegations of abuse, neglect, or exploitation of the elderly. Works to correct confirmed reports. Confidentiality protected.

**Baxter County Department of Human Services (includes Division of Children and Family Services)**

**Phone:** 870-425-6011  
**Child Abuse Hotline:** Toll free phone: 1-800-482-5964  
**Fax:** 870-424-5186  
Physical address: 204 Bucher Drive, Mountain Home, AR  
Mailing address: P.O. Box 408  
Cost of services: No charge
Categories:
Child/Youth Abuse
Child/Youth Care
Child/Youth Health
Domestic Violence
Adult Independent Living
Elderly Care
Employment/Training
Food/Clothing
Handicap/Special Needs
Income Support
Medical/Dental
Mental Health
Protection
Utility/Fuel Assistance

Description of the organization’s service(s):

The following are some of the services provided by the Department of Human Services. Adult Protective Services receives reports of suspected abuse/neglect and exploitation (1-800-482-8049). Elder Choices offers adult day care, chore and homemaker services, home delivered meals and more to persons 65 years of age or older. Additional services include Long-Term Care Ombudsman Program, Division of Services for the Blind, Division of Children and Family Services, ARKids First, Division of Developmental Disabilities Services, Division of Medical Services, Division of Mental Health Services, and Division of Youth Services. Foster Care Protective Services Child Abuse Investigations Baxter and Marion County's Department of Human Services Division of Children and Family Services investigates child abuse and neglect reports, works with foster care and protective services cases and provides foster care homes for children in state custody. DCFS staff is available after hours for emergencies by contacting the Baxter County Sheriff's office at 870-425-7551, Mountain Home Police department at 870-425-6336 or Marion County Sheriff's department at 870-449-4236 or the Child Abuse Hotline at 1-800-482-5964.
Food Bank of North Central Arkansas

Phone: 870-499-7565
Fax: 870-499-3500
Web address: www.Foodbanknca.org
E-mail address: directorfbnca@centurytel.net
Physical address: 14215 Hwy 5 South, Mountain Home, AR
Mailing address: P. O. Box 128
Cost of services: N/A
Description of the organization’s service(s):
The Food Bank of North Central Arkansas serves as a central distribution warehouse providing emergency food relief through a network of over 80 partner hunger relief organizations across nine counties of north central Arkansas. Our mission of Building Bridges from Hunger to Hope includes an education element providing ‘Cooking Matters’, ‘Cooking Matters at the Store’, and ‘Getting Ahead in a Just Getting By World’ classes.

Humane Society of North Central Arkansas

Phone: 870-425-9221
Physical address: 2656 Hwy 201 North, Mountain Home, AR
Categories:
Animal shelter; animal control; animal rescue
Description of the organization’s service(s):
This private, non-profit organization shelters and assists animals.

Northwest Regional Housing Authority

Phone: 870-741-5522 or 870-741-5405
Fax: 870-741-9234
E-mail address: nwrha@alltel.net
Physical address: 114 Sisco Avenue, Harrison, AR
Mailing address: P O Box 2568
Cost of services: NONE
Categories:
Housing/Shelter
Description of the organization’s service(s):
Section 8 Housing Choice Voucher Rental Assistance for very low-income families. For families/elderly/handicapped/disabled who qualify as very low-income, we pay a portion of their rent based on their income. The rental unit must pass inspection and the owner and tenant must sign a year’s lease.
Project Love Inc.

Phone: 870-425-6080
Physical address: 305 S Main St, Mountain Home, AR
Description of the organization’s service(s):
Support for the homeless.

Salvation Army

Phone: 870-424-5708
Fax: 870-424-6940
Physical address: 121 Hwy 201 North, Mountain Home, AR
Cost of services: No charge
Categories:
Food/Clothing
Housing/Shelter
Spiritual Support
Utility/Fuel Assistance
Description of the organization’s service(s):
The social services offered by the Salvation Army include, but are not limited to, utility assistance, food, and clothing. We help with overnight shelter for transients and homeless and refer them to other long term agencies. We help with furniture and household items in fire cases or mothers starting over after domestic violence. Each person is dealt with on a case by case basis and referred to other agencies if we are unable to assist them. Budgeting classes are offered to help families get better control of their expenses. No gas assistance. Spiritual counseling and youth character building programs are available after hours.

Serenity Inc.

Phone: 870-424-7576 (24 Hour Hotline 870-424-7233)
Physical address: 213 E. 5th Street (Business office)
Donations address: College Plaza Shopping Center, Hwy 62 East, Mountain Home, AR
Mailing address: PO Box 1111
Cost of services: No cost
Categories:
Protection
Domestic Violence
Description of the organization’s service(s):
Serenity Inc. offers a domestic violence emergency shelter and advocacy at no cost.
Sparks Gamma House

**Phone: 870-425-9186**
E-mail address: gammahouse@mtnhome.com
Physical address: 104 E 10th Street, Mountain Home, AR
Mailing address: P.O. Box 1230
Geographic area served: Primarily North Central Arkansas
Description of the organization’s service(s):

Sparks Gamma House is a transitional shelter providing housing and supportive services to homeless women and children. The staff and board of Sparks Gamma House are committed to providing a HAND UP rather than a HAND OUT to the people utilizing the services of Sparks Gamma House. Through a structured program, residents are provided with the opportunity to develop skills needed to become independent and self-sufficient. Individuals seeking placement at Sparks Gamma House need to call 870-425-9186 to schedule an initial interview, from which a determination will be made regarding eligibility for services.

St. Peter the Fisherman Family Ministry

**Phone: 870-425-2832**
**Fax: 870-424-5172**
E-mail address: stpeters.spcc@centurytel.net
Physical address: 249 Dyer Street, Mountain Home, AR
Mailing address: PO Box 298
Cost of services: Clothing resale shop free to those in need
Categories:
- Food/Clothing
- Housing/Shelter
- Income Support
- Utility/Fuel Assistance
Description of the organization’s service(s):

Clothes closet opens between 10-1 M-F. St. Vincent supplies food; help with electric bills, rent, etc. on Tue. and Thursday 10-12. Food pantry same hours as St. Vincent. The Family Ministry runs a clothing resale shop for those in the community. Funds raised are used to help with utilities and rental assistance for those in need in our community. Hours of the resale shop are 9-11 Monday through Friday. Clothing is given at no cost for those in need. The Family Ministry also works with the Baxter County Health Department by providing baby layettes for new mothers.
Yellow House Thrift Shop

Phone: 870-425-4455
E-mail address: yellowhouse@centurylink.net
Physical address: # 19 E. 6th Street, Mountain Home, AR
Mailing address: P.O. Box 1230
Cost of services: Varies
Categories:
  - Adult Independent Living
  - Food/Clothing
  - Housing/Shelter
  - Recreation (free resources)

Description of the organization’s service(s):
The Yellow House Thrift Shop provides a unique shopping experience for bargain hunters, collectors, and anyone looking for a great deal. All proceeds from the Yellow House go to support Gamma House, our area's only transitional shelter for homeless women and children. Besides being a great place for people to shop, The Yellow House Thrift Shop provides Gamma House residents with clothing and other needed personal items. In addition, it serves as an avenue for our residents to improve social, interpersonal, and job related skills needed for success in employment. The shop helps the women to develop positive work habits, and affords an opportunity for our residents to give back to the community.
Social Security Office

Phone: 1-888-226-3232
Physical address: 955 Wallace Knob Rd, Suite 2, Mountain Home, AR
North Arkansas Transportation Service (NATS) Dial-a-Ride

Phone: 870-425-6989
Categories:
  - Adult Independent Living
  - Transportation
Description of the organization’s service(s):
  Low cost transportation services of various types are provided in the service area comprised of nine counties: Baxter, Boone, Fulton, Izard, Marion, Newton, Searcy, and parts of Carroll and Madison Counties.

Kindness, Inc.

Phone: 870-425-6475
Toll free phone: 1-877-543-2871
Physical address: 942 Coley Drive, Mountain Home, AR
Categories:
  - Adult Independent Living
  - Transportation
Description of the organization’s service(s):
  Our trained volunteers provide transportation to medical and other appointments, grocery shopping assistance, respite for primary care givers, minor home repairs, installation of safety bars and wheelchair ramps, reassurance calls, friendly visitation and other non-medical but essential services. All of our services are free to qualifying residents regardless of age, income, race or religion.
Veteran’s Resources

American Legion Service Officer

Phone: 1-800-273-8255
Services to all veterans, VA Clinic and benefits, claims, etc.

Baxter County Veterans Service Office

Phone: 870-425-8155
Services include van transportation of disabled veterans to Little Rock.

Veteran Suicide and Crisis Line

Phone: 1-800-273-8255
## Alphabetical Index of Resources

<table>
<thead>
<tr>
<th>Organization</th>
<th>Telephone</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>AARP Driver Safety Program (Mruk Center)</td>
<td>870-508-3880</td>
<td>9</td>
</tr>
<tr>
<td>Access Arkansas</td>
<td>1-800-482-8988</td>
<td>1, 11</td>
</tr>
<tr>
<td>Adult Protective Services (DHS Hot Line)</td>
<td>1-800-482-8049</td>
<td>2, 27, 28</td>
</tr>
<tr>
<td>A.I.D. Temporary Services Inc.</td>
<td>870-425-2272</td>
<td>11</td>
</tr>
<tr>
<td>Alcoholics Anonymous Northern Arkansas</td>
<td>1-800-808-8680, 870-421-8423</td>
<td>19</td>
</tr>
<tr>
<td>Alpha House</td>
<td>870-425-8526</td>
<td>27</td>
</tr>
<tr>
<td>Angel Food Ministries</td>
<td>870-425-8560, 870-425-3560</td>
<td>13</td>
</tr>
<tr>
<td>Area Agency on Aging</td>
<td>870-425-9811</td>
<td>13</td>
</tr>
<tr>
<td>Arkansas Crisis Center</td>
<td>1-888-274-7472</td>
<td>0, 19, 27</td>
</tr>
<tr>
<td>Arkansas Elder Abuse</td>
<td>1-800-482-8049</td>
<td>2, 27, 28</td>
</tr>
<tr>
<td>Arkansas State University (ASUMH)</td>
<td>870-425-7974</td>
<td>9</td>
</tr>
<tr>
<td>Mountain Home Adult Education Center</td>
<td>870-425-7974</td>
<td>9</td>
</tr>
<tr>
<td>Arkansas Workforce Center</td>
<td>870-425-2386</td>
<td>11</td>
</tr>
<tr>
<td>Bargain Box Thrift Shop</td>
<td>870-425-3753</td>
<td>13</td>
</tr>
<tr>
<td>Baxter County Alternative School</td>
<td>870-425-7970</td>
<td>4</td>
</tr>
<tr>
<td>Baxter County Department of Human Services</td>
<td>870-425-6011</td>
<td>2, 14, 27</td>
</tr>
<tr>
<td>Baxter County Health Unit</td>
<td>870-425-3072</td>
<td>3</td>
</tr>
<tr>
<td>Baxter County Division of Children and Family Services</td>
<td>870-425-6011</td>
<td>2, 14, 27</td>
</tr>
<tr>
<td>Baxter County Juvenile Services</td>
<td>870-425-3840</td>
<td>9, 24</td>
</tr>
<tr>
<td>Baxter County Library</td>
<td>870-580-0987</td>
<td>10</td>
</tr>
<tr>
<td>Baxter County Veterans Service Office (DAV)</td>
<td>870-425-8155</td>
<td>35</td>
</tr>
<tr>
<td>Baxter House Adult Center</td>
<td>870-425-7585</td>
<td>13</td>
</tr>
<tr>
<td>Bread of Life Kitchen (Word of Life Church)</td>
<td>870-425-6916</td>
<td>13</td>
</tr>
<tr>
<td>Child Abuse Hotline</td>
<td>1-800-482-5964</td>
<td>0, 2, 4, 27</td>
</tr>
<tr>
<td>Child Support</td>
<td>1-501-682-8398</td>
<td>0, 2, 4, 27</td>
</tr>
<tr>
<td>Dayspring Behavioral Health Services</td>
<td>870-425-8642</td>
<td>5</td>
</tr>
<tr>
<td>Department of Human Services - Marion County</td>
<td>870-449-4058</td>
<td>5</td>
</tr>
<tr>
<td>East Side Baptist Church</td>
<td>870-425-3689</td>
<td>25</td>
</tr>
<tr>
<td>Families Inc. Mtn. Home Clinical Office</td>
<td>870-425-1041</td>
<td>19</td>
</tr>
<tr>
<td>Food Bank of North Central Arkansas</td>
<td>870-499-7565</td>
<td>14, 29</td>
</tr>
<tr>
<td>Food Stamps (BCDHS)</td>
<td>870-425-6011</td>
<td>2, 14, 27</td>
</tr>
<tr>
<td>Goodwill Industries</td>
<td>870-508-0040</td>
<td>12</td>
</tr>
<tr>
<td>Griefshare</td>
<td>870-449-6410, 870-449-4750</td>
<td>25</td>
</tr>
<tr>
<td>Hensley Behavioral Health Center</td>
<td>870-508-6400</td>
<td>20</td>
</tr>
<tr>
<td>Humane Society of North Central Arkansas</td>
<td>870-425-9221</td>
<td>29</td>
</tr>
<tr>
<td>Kindness, Inc.</td>
<td>870-425-6475</td>
<td>5, 34</td>
</tr>
<tr>
<td>L. C. Sammons Youth Center of Mountain Home</td>
<td>870-424-7275</td>
<td>5</td>
</tr>
<tr>
<td>Legal Aid of Arkansas</td>
<td>870-972-9224</td>
<td>23</td>
</tr>
<tr>
<td>Marion County Senior Center</td>
<td>870-453-8488</td>
<td>14</td>
</tr>
<tr>
<td>Organization</td>
<td>Telephone</td>
<td>Page</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------</td>
<td>--------------------</td>
<td>------</td>
</tr>
<tr>
<td>Mountain Home Christian Clinic</td>
<td>870-425-5010</td>
<td>21</td>
</tr>
<tr>
<td>Mountain Home Food Basket</td>
<td>870-425-6902</td>
<td>14</td>
</tr>
<tr>
<td>Narcotics Anonymous</td>
<td>1-800-338-8750</td>
<td>21</td>
</tr>
<tr>
<td>North Arkansas Transportation Service NATS</td>
<td>870-425-6989</td>
<td>34</td>
</tr>
<tr>
<td>Northwest Regional Housing Authority</td>
<td>870-741-5522, 870-741-5405</td>
<td>29, 29</td>
</tr>
<tr>
<td>OMART</td>
<td>870-435-6300</td>
<td>21</td>
</tr>
<tr>
<td>Ozark Center of Hope (Redeemer Lutheran Church)</td>
<td>870-425-6071, 870-508-4374</td>
<td>26, 26</td>
</tr>
<tr>
<td>Ozark Community Home Thrift and Resale Shop</td>
<td>870-424-4410</td>
<td>15</td>
</tr>
<tr>
<td>Ozark Family Ministries</td>
<td>870-425-7500, 870-424-7500</td>
<td>6, 21, 24</td>
</tr>
<tr>
<td>Ozark Opportunities, Inc.</td>
<td>870-425-5118</td>
<td>6</td>
</tr>
<tr>
<td>Pregnancy Resource Center of Mountain Home</td>
<td>870-424-4673</td>
<td>7</td>
</tr>
<tr>
<td>Problem Gambling Help Line</td>
<td>1-800-522-4700</td>
<td>26</td>
</tr>
<tr>
<td>Project Love Thrift Shop</td>
<td>870-425-6080</td>
<td>15, 30</td>
</tr>
<tr>
<td>Purple Door Thrift Shop</td>
<td>870-424-2388</td>
<td>15</td>
</tr>
<tr>
<td>Redeemer Lutheran Church</td>
<td>870-425-6071, 870-508-4374</td>
<td>26</td>
</tr>
<tr>
<td>Salvation Army</td>
<td>870-424-5708</td>
<td>15, 30</td>
</tr>
<tr>
<td>Schliemann Center for Women’s Health Education</td>
<td>870-508-2345</td>
<td>22</td>
</tr>
<tr>
<td>Serenity Inc.</td>
<td>870-424-7576</td>
<td>30</td>
</tr>
<tr>
<td>Single Parent Scholarships</td>
<td>870-508-6203</td>
<td>10</td>
</tr>
<tr>
<td>Social Security Office (Mountain Home)</td>
<td>1-888-226-3232</td>
<td>33</td>
</tr>
<tr>
<td>SPARKS Gamma House</td>
<td>870-425-9186</td>
<td>31</td>
</tr>
<tr>
<td>St. Peter the Fisherman Family Ministry</td>
<td>870-425-2832</td>
<td>16, 31</td>
</tr>
<tr>
<td>Twin Lakes Literacy Council</td>
<td>870-425-7323</td>
<td>10</td>
</tr>
<tr>
<td>Twin Lakes Shrine Club</td>
<td>870-424-6131</td>
<td>8</td>
</tr>
<tr>
<td>United States Senator John Boozman</td>
<td>870-424-0129</td>
<td>23</td>
</tr>
<tr>
<td>Van Matre Senior Center</td>
<td>870-424-3054</td>
<td>17</td>
</tr>
<tr>
<td>Veteran Suicide and Crisis Line</td>
<td>1-800-273-8255</td>
<td>35</td>
</tr>
<tr>
<td>Willowbrook Senior Complex</td>
<td>870-425-6433</td>
<td>17</td>
</tr>
<tr>
<td>Yellow House Thrift Shop</td>
<td>870-425-4455</td>
<td>18, 32</td>
</tr>
<tr>
<td>Youth Bridge, Inc.</td>
<td>870-425-5644</td>
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